

Driver App Guide

Mobile and Field | Drivers, dispatchers, and managers

Give drivers the information they need in the field while keeping dispatch, route status, messages, and delivery completion tied back to FlintPOS.

What This Guide Helps You Do

- Use the driver app for its part of the delivery flow.
- Keep dispatch and field status aligned as deliveries move.
- Use the driver app to close the loop on proof, payment, and communication.

WHY DRIVERS NEED THEIR OWN APP FLOW

A driver needs a different screen than the front counter. The driver app focuses on route execution, stop status, communication, and completion. That keeps the driver looking at only what matters in the field while still updating the same FlintPOS order and delivery records the office uses.

WHAT THE DRIVER APP SHOULD HANDLE

- Viewing assigned deliveries and route order.
- Marking load and status changes so the office knows what is happening.
- Completing stops with proof, notes, or payment steps when the workflow requires it.

WHY OFFICE-DRIVER SYNC MATTERS

- Dispatch needs to know whether the truck is loaded, moving, delayed, or done without making constant phone calls.
- Customers benefit when the office can answer questions from live system status instead of guesswork.
- Completed deliveries need to flow back into the order history cleanly.

DRIVER OPERATING HABITS

- Keep stop updates current so the board reflects reality.
- Use the messaging tools inside the workflow when possible so dispatch has a record.



- Finish each stop completely before moving on so proof, notes, and payment data are not lost.

START-OF-SHIFT ROUTINE

- Choose the correct truck before reviewing the queue.
- Read route messages before leaving the yard.
- Confirm loaded status and COD expectations before dispatch.

PROOF OF DELIVERY STANDARD

When the stop requires proof, capture the signature, photo, and notes before you mark the delivery complete. The clean proof inside FlintPOS is what protects the store later.

Keep Going

Use the FlintPOS Docs hub to search for related guides by role, category, or job to be done.